

If you want an advanced booking with a GP, these are the days\* when appointments are available with your clinician of choice:

	Monday		Tuesday		Wednesday		Thursday		Friday	
	am	pm	am	pm	am	pm	am	pm	am	pm
Dr Chris Gotham			4						4	
Dr Isabelle Dean			4		4	4			4	
Dr Martin Essigman				4			4			
Dr Rachel Clapton				4			4			
Dr Fraser Malloch				4			4			
Dr Margaret Hargrave				4			4			

\* Rota is subject to change.

# Whiteparish Surgery



Important information regarding

## The Urgent Clinic

Commencing  
Monday 13th June 2011

Opening times\* are 08:30—10:30

Monday  
Tuesday  
Thursday  
Friday

To book on the day, phone:

**01794 884269**

Correct as on 13th May 2011 (R4)

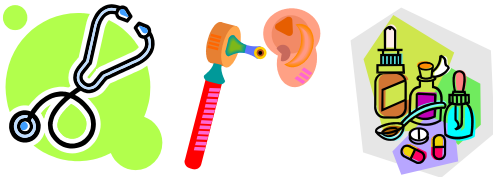
\* Please note there is no Urgent Clinic on Wednesday, Saturday and Sunday.

## Replacement of the “Walk-In” Service

We are pleased to be able to inform you that from 13th June 2011, we are offering a booked appointment system for “The Urgent Clinic” to replace the “Walk-In” Clinic.

This is an important change since we recognise that many people are unable to book appointments with their preferred clinician due to a shortage of available appointments.

**Everyone will still be able to be seen on the day** if necessary, but in a more controlled and convenient way for both patients and staff



The Urgent Clinic offers a short consultation with the Nurse Practitioner (NP) for **ONE PROBLEM**.

If you have an on going health problem the NP has routine appointments available which are bookable in advance. Please ask at reception.

The Urgent Clinic is **NOT** for

- Routine medication reviews
- Pill checks
- On-going medical problems
- Repeat fitness to work notes
- **Multiple health issues**

## What is a Nurse Practitioner?

A Nurse Practitioner (NP) is a qualified, experienced nurse with specialist training, skills and expertise.

The NP is not a replacement for a Doctor, but provides an alternative point of contact. We hope that this will complement the care that is offered by your Doctor and other members of the Practice Team.



The training an NP undertakes enables them to see patients presenting with a range of minor illnesses and injuries.

This involves looking at the history of the problem, performing a physical examination, initiating blood tests or other investigations and formulating a diagnosis.

Management of your problem will include advice, treatment options (including a prescription if required), or referral to other healthcare professionals.

Referral may be to one of the Doctors in the Practice or to a Specialist Department or Clinic, including Hospital Consultants.

## “The Urgent Clinic”

A guide to the problems dealt with in The Urgent Clinic:

- ✓ Coughs / Chest infection
- ✓ Abdominal pain
- ✓ Sore throats
- ✓ Earache / Ear discharge
- ✓ Diarrhoea / Vomiting
- ✓ Sprains and Strains
- ✓ Eye infections / Eye problems
- ✓ Skin rashes / Skin infections
- ✓ Wounds/Burns/Scalds
- ✓ Urinary tract infection
- ✓ Minor head injury
- ✓ Chest pain
- ✓ Breathing difficulties
- ✓ Emergency contraception
- ✓ Mouth problems, such as ulcers
- ✓ Acute back pain

